

How to protect your business

We've seen the scale of the problem, the next section tells you how to keep your business on the right side of the law.

In addition to this guide we have created a Protocol and record book to make following the guidance easier. By following both parts of this scheme, you should have all the information necessary to prove due diligence, and help the Police with any investigation.

You should:

- Read this guide fully to make sure you know the threat posed by 'dodgy' goods to your business.
- Read and stick to the police protocol for receiving second hand items.
- Complete the police second hand item record book. In doing this you will be checking the seller's ID and the property you are receiving to make sure both are above board.

Businesses need to make sure that their staff are trained and aware of what they need to do in acting with due diligence and in case you find an illegal or stolen item. The police advice covers this and is listed in the protocol.

Window notices are available to businesses involved in the scheme to inform the public that your business only deals with legal items.

Evidence from other areas has shown that deterring criminal activity is good for business as well as the community. By following this scheme honest buyers and sellers will have more confidence in your business and the items you sell.

How to contact the police

📞 999 Emergency

Where life is threatened, people are injured, offenders are nearby or if immediate action is required with an urgent response

📞 101 Non-emergency

If a crime has already happened, to give information about a crime or to speak to your local officer

✉️ 101@devonandcornwall.pnn.police.uk

🌐 www.devon-cornwall.police.uk

Deaf/hard of hearing or speech impaired

📱 999 Emergency - SMS/text number

Where life is threatened, people are injured, offenders are nearby or if immediate action is required with an urgent response

📠 18001 101 Non-emergency - Minicom/textphone number

If a crime has already happened, to give information about a crime or to speak to your local officer

✉️ 101@devonandcornwall.pnn.police.uk

🌐 www.devon-cornwall.police.uk



OPERATION INHERITANCE TOO HOT TO HANDLE?



How to avoid 'Dodgy Dealings' in the second hand trade

A guide for traders, dealers and car booters



Devon & Cornwall Police
Building safer communities together